Sutra Plugins

Why is an order paid with SEPA Direct Debit “On hold”?

Questions & answers · https://sutraplugins.com/docs/sutrapay-for-stripe/stripe-order-paid-sepa-direct-debit-hold/

SEPA Direct Debit, ACH and Bacs take a few days to confirm. The order stays On hold until Stripe reports the payment as succeeded (then it moves to Processing / Completed) or failed. This needs the webhook endpoint.

More: install and set up SutraPay for Stripe.