Sutra Plugins

Move subscriptions from another Stripe plugin

Guides · https://sutraplugins.com/docs/sutrapay-for-stripe/stripe-move-subscriptions/

Switching from WooCommerce Stripe Gateway, Payment Plugins for Stripe, FunnelKit Stripe or WebToffee Stripe? Your WooCommerce Subscriptions can renew through SutraPay for Stripe, with the customer's saved card, as long as both plugins use the same Stripe account.

Steps

1. Connect SutraPay for Stripe with the same Stripe account (same API keys) as the other plugin.
2. Open **WooCommerce → SutraPay for Stripe → Settings → Advanced** and click **Check subscriptions**. Nothing changes yet: you see how many can be moved, and why any others cannot.
3. Click **Move them to SutraPay**. Each moved subscription gets a note saying where it came from. Click again until nothing is left to move.
4. Keep the old plugin active until you have checked a few renewals, then deactivate it.

What is checked for each subscription

- The saved payment method exists in your Stripe account with SutraPay's keys (a different Stripe account fails here).
- It is attached to the same Stripe customer the subscription names.
- SutraPay does not already use a different Stripe customer for that WordPress user.
- Anything that does not check out is skipped with the reason, and the subscription stays with the old plugin.

Large stores

With WP-CLI: `wp sutrapay-stripe move-subscriptions --dry-run` to check, then `wp sutrapay-stripe move-subscriptions` (add `--batch=200` for bigger batches).