Sutra Plugins

# What happens when a customer’s bank asks for 3D Secure on a renewal?

Questions & answers · https://sutraplugins.com/docs/sutrapay-for-stripe/stripe-happens-customer-bank-asks-3d-secure/

The renewal can't be confirmed while the customer is away, so it fails and the customer gets a "Confirm your payment" e-mail with a link to the renewal's payment page, where they confirm it with their bank (or pay with another card, which the subscription then keeps). You can edit or switch off that e-mail under WooCommerce > Settings > Emails.

More: install and set up SutraPay for Stripe.