Sutra Plugins

Why is a subscription billed by my store instead of Razorpay?

Questions & answers · https://sutraplugins.com/docs/sutrapay-for-razorpay/razorpay-subscription-billed-store-instead-razorpay/

A Razorpay plan charges one price for every renewal. If a renewal costs a different amount (a limited-time renewal discount, a scheduled sale, a coupon that ends), or the order has several subscriptions, Razorpay cannot bill it, so the store invoices each renewal and the customer pays it with Razorpay. The purchase order's notes give the exact reason.

More: install and set up SutraPay for Razorpay.