Sutra Plugins

The product list shows “–” instead of the price

Troubleshooting & FAQ · https://sutraplugins.com/docs/membersutra/price-shows-dash/

This happens when **Hide price and add to cart buttons for members** is on and you are logged in with an account that holds one of the plans the product belongs to. The setting hides the price from members – and in the admin it also hides it from you.

i Good to know: Your customers are not affected: shoppers who are not members still see the price and can buy. Members of the plan see no price in the shop, which is what the setting is for; the dash only shows in your admin product list.

How to fix it

- If you do not need the setting, switch it off under **MemberSutra → Memberships → Settings**. Prices show again everywhere straight away.
- If you want to keep it, check prices in the product editor (the **Regular price** field is always shown), or view the product list with an admin account that has no membership.
- Keep MemberSutra up to date: an upcoming update shows prices in the admin product list for everyone, whatever this setting says.